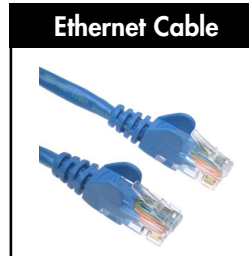


Fast Connect Instruction Guide

Your cable modem kit includes the following:



- ▶ Cable Modem
- ▶ Power Adapter
- ▶ Coax cable
- ▶ USB cable
- ▶ Ethernet cable
- ▶ USB setup CD-ROM

(!) Important: Using both Ethernet and USB on the same computer is not compatible. Please use Ethernet OR USB to connect to your computer.

Internet Account Management

<http://iam.cox-internet.com>

Acct. Number: _____

Username: _____

Passcode: _____

E-Mail Information

Address: _____

Username: _____

Password: _____

Domain Name:

www.cox-internet.com

Your IP Address:

Obtained Automatically

Incoming Mail Server:

pop.cox-internet.com

Outgoing Mail Server:

smtp.cox-internet.com

News server:

news.cox-internet.com

FTP Server:

ftp.cox-internet.com

Technical Support: 1-888-822-5151

E-mail

<http://www.cox-internet.com/mail>

Basic Troubleshooting Tips

- Step 1.** Check power cords and connections to and from cable modem.
- Step 2.** Turn your computer off and unplug the power cord from the cable modem; leave the power cord unplugged from the cable modem for 30 seconds.
- Step 3.** Plug the power cord back into the cable modem. When the cable light becomes solid, turn your computer on. (If the cable light does not become solid, please contact Technical support at 1-888-822-5151.)
- Step 4.** Open your Internet browser. If you are still unable to get connected call Technical support at 1-888-822-5151.

Thank you for choosing Cox High Speed Internet for your Web access.

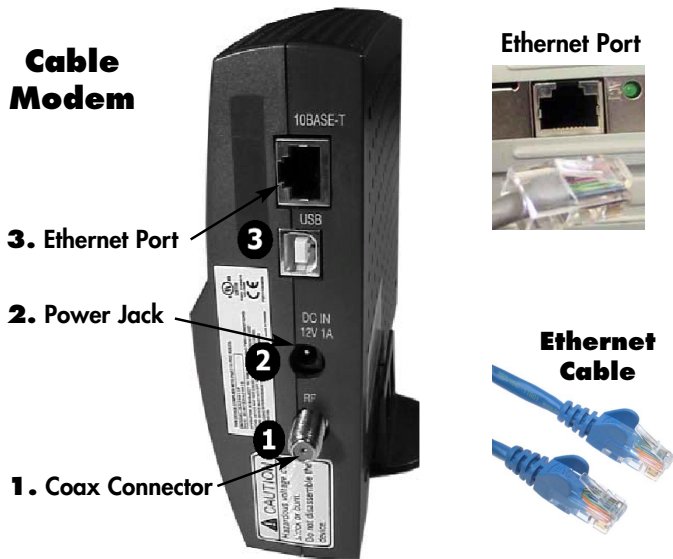


Guide To Your Cable Modem Setup

Do not use both USB and Ethernet on the same computer

Ethernet Setup

Cable Modem



1. Connect the Coaxial Cable from the wall to the back of the modem.
2. Connect the power supply to the modem.
3. Connect the Ethernet (Cat5) cable to the back of the modem and the computer.

Mac OS 8.5 to 9x

- 1) Click the Apple icon, select Control Panels, then select TCP/IP.
- 2) In the **Connect via:** field, select **Ethernet**.
- 3) In the **Configure** field, select **Using DHCP Server**.
- 4) Click the Close box in the upper left-hand corner. When you are prompted to save the settings, click **Save**.

Mac OS 10

- 1) Click the **Apple** icon then **System Preferences**
- 2) Click the **Network icon**
- 3) In the **Network** window by Show, select **built-in Ethernet**.
- 4) In the **TCP/IP** tab next to configure, select **Using DHCP**.
- 5) If the **Apply Now** button in the bottom right corner is available, click it. You can close the **Network window & System Preferences** by clicking the System Preferences Menu and selecting **Quit System Preferences**.

USB Setup

USB Port



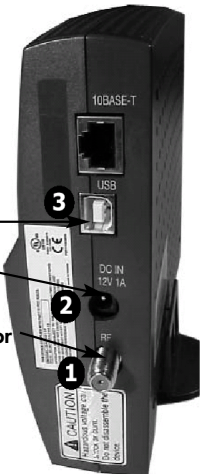
USB Cable



Computer should be turned off during hook-up

Cable Modem

3. USB Port
2. Power Jack
1. Coax Connector



Must have Windows 98 Second Edition or Higher!

NOTE: Windows XP users please ignore the error "has not passed Windows logo testing" and click "Continue Anyway."

1. Connect the Coaxial Cable from the wall to the back of modem.
2. Connect the power supply to the modem
3. Connect the USB cable to the back of the modem and the computer.
4. Turn computer on.
5. Insert Cable Modem CD-Rom.
6. **New Hardware Wizard** will appear!
7. Click "**Next**" Until you reach the screen for location on drivers.
8. Check "**Cd-Rom drive**" and/or "**Specify a location**" if you know the drive letter of CD-Rom. Click "**Next**".
9. The next screen indicates that Windows has located the software for the USB Cable Modem. Click "**Next**".
10. When install is complete click "**Finish**".
11. If Add New Hardware prompts you again, simply repeat steps 5-10.
12. You will be prompted to restart after installation has completed. Click "**Yes**".

Microsoft Windows

- 1) Click on **Start** button in the lower left hand portion of your screen.
- 2) Now click **Run**
- 3) In the window that pops open, erase what may already be there and type: **INETWIZ** (Click the **OK** button and a new window will appear.) This will start the **Internet Connection Wizard**. In this window, select **Connect using my local area network (LAN)** Then Click **Next**
- 4) In the next window, make sure that **every box is blank** and **does not have a check**.
- 5) Click **Next>**. The next window asks if you wish to setup your email account. Select **No**, as we will setup your new email account later.
- 6) Click **Next**
- 7) Click **Finish** on this last window. You are now ready to get on the Internet!
- 8) **Double Click** on the **Internet Explorer** icon or the **Netscape** icon, whichever you prefer. If you don't have a preference, try them both and see which you like best.